

# Membership Matters

## Summer 2012 Newsletter

### Office Locations

#### **Niles - Main Office**

507 E. Main Street  
Niles, MI 49120  
Phone: 269-684-6005  
Fax: 269-684-6173

#### **Cassopolis - Branch Office**

1050 E. State Street  
Cassopolis, MI 49031  
Phone: 269-445-1951  
Fax: 269-445-1974

#### **Edwardsburg - Lending Office**

69045 M-62, Suite K  
Edwardsburg, MI 49112  
Phone: 269-414-4327  
Fax: 269-414-4329  
This office does not carry cash

**Website:** [www.gncfcu.org](http://www.gncfcu.org)

**General E-mail:**  
[info@gncfcu.org](mailto:info@gncfcu.org)

**Visa Credit Card Website:**  
[www.ezcardinfo.com](http://www.ezcardinfo.com)

**TeleBranch:** 800-945-8892  
for 24 hour account information

**Lost or stolen ATM/Debit Card:**  
800-528-2273

**Lost or stolen Visa Credit Card:**  
800-991-4961

# Software Upgrade Coming Soon!

Your Credit Union is about to change Data Processors, which will be a positive change offering many new and improved features! Staff has been preparing for months in hopes to make this a smooth transition.

The new data processing system will help us operate more efficiently, allowing us to spend our time and resources on better serving you. In the months and years to come, you'll experience further improvements as we take advantage of the many capabilities our new system will offer.

## Conversion will be in September

Mark your calendar with these important dates:

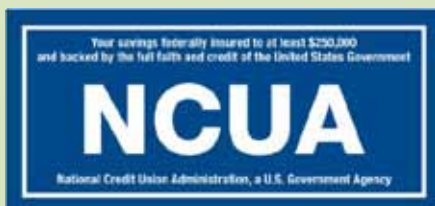
**Saturday September 8<sup>th</sup>** – All Branches will be CLOSED for the conversion. Home Banking, TeleBranch, ATM cards and Debit cards will NOT be available. Please plan ahead concerning your cash needs and visit one of our Branch offices or ATMs prior to conversion.

**Monday September 10<sup>th</sup>** – All Branches will be CLOSED for data checking. ATM cards and Debit cards should be available. Home Banking and TeleBranch should be available but will require you to re-enroll. Please check our website home page on 9/10/12 for enrollment instructions.

**Tuesday September 11<sup>th</sup>** – All Branches will reopen with special hours 9 am – 5 pm. (Normal business hours are 10 am – 5 pm).

**Updates on the Conversion will be posted on our website.**

**Thank you for your patience as we prepare ourselves to better serve you in the future.**



# Summer Skip-A-Payment Program



## Need extra cash this summer?



We might have your answer. Skipping your loan payment at Greater Niles Community Federal Credit Union through our Summer Skip-A-Payment Program will allow you to defer your July payment to the end of your loan. Or, bring your loan to the Credit Union and make no payments for up to 90 days!

For more information, visit our website at [www.gncfcu.org](http://www.gncfcu.org)  
or ask a Member Service Representative.

Some restrictions may apply. There is a \$20 fee per loan skipped.

## Have you seen our progress in Edwardsburg?

Estimated  
Opening Date  
will be  
Mid to Late  
September!



Watch for Grand Opening Specials

## Address Changes

Attention members: Please be sure to change your address with the Credit Union when you move.



Returned mail is costly for the Credit Union and puts your identity in jeopardy.

Effective June 2012, we will begin closing ATM and Debit cards on accounts with bad addresses.

Please stop by any one of our Branch offices to change your address.

Please note  
corrected date



### 2012 Office Closing Dates and Other Important Dates to Remember

**Independence Day** – Wednesday July 4<sup>th</sup>

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**Labor Day** – Closed Saturday September 1<sup>st</sup> and  
Monday September 3<sup>rd</sup>

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**Data Processor Conversion** – Closed Saturday September 8<sup>th</sup>  
and Monday September 10<sup>th</sup>

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International Credit Union Week is October 15<sup>th</sup> – 19<sup>th</sup>  
Join us for a cook out Thursday October 18<sup>th</sup>

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#### Turkey Pick Up Dates

Thursday November 1<sup>st</sup> and Friday November 2<sup>nd</sup>

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**Thanksgiving** – Closed Thursday November 22<sup>nd</sup>,  
Friday November 23<sup>rd</sup> and Saturday November 24<sup>th</sup>

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**Christmas** – Closed Monday December 24<sup>th</sup> and  
Tuesday December 25<sup>th</sup>